

Privacy Statement

Personal information collected by AEIOU Foundation is protected by the Privacy Act 1988 (Cth). Personal information is any information that can be used to identify you and includes sensitive health information.

AEIOU Foundation follows the Australian Privacy Principles contained in the Privacy Act in handling personal information from clients, beneficiaries, business partners, donors, members of the public, volunteer workers, and prospective employees.

AEIOU Foundation has developed a Privacy Policy to protect your privacy. The Policy is available in hard copy on request, and can also be downloaded here on our website. It contains detailed information about AEIOU's responsibilities, your rights, the information that might be collected by AEIOU and how it will be used.

The primary purpose for collecting personal information from you is to provide early intervention and education to children in AEIOU's service. This includes when liaising directly with families, but also with those who assist with the planning, funding, monitoring and evaluation of our services. The kind of personal information we collect will depend on your relationship with AEIOU Foundation, (for example, as a parent, a donor, a sponsor, an employee, a volunteer, or an online user of AEIOU's website).

It's most common that we will collect personal information directly from you. However, AEIOU will sometimes collect personal information from a third party such as a carer, trustee or authorized representative, or a publically available source, but only if:

- You have consented to such collection or would reasonably expect us to collect your information in this way
- If it is necessary for a specific purpose

We only collect personal information for purposes that are reasonably necessary for one or more of our functions or activities. For example, to:

- Provide you with goods or a service
- Provide you with educational information on disability care and awareness
- Report to government or other funding bodies about how funding is being applied
- Process your donation or purchase and provide a receipt
- Communicate with you about how your donation is used or about our organisation's services, causes, events, products and services, which we believe might be of interest to you
- Respond to your feedback or complaints
- Answer your queries

It might also be used for:

- Any other purpose for which it was requested and which was advised to you
- Directly related purposes

Please be assured that wherever possible, AEIOU Foundation uses information in a de-identified form, and personal information will not be disclosed to third parties without your permission, except where permitted or required under the Privacy Act.

AEIOU takes steps to protect your personal information against misuse, interference, loss, unauthorized access, modification and disclosure.

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Privacy Statement

You can access the personal information that we hold about you, and you can ask us to correct the personal information we hold. For more information, please read our Privacy Policy – Access to and Correction of Personal Information.

If you are listed on one or more of our network email lists, you can opt out at any time. You can unsubscribe by clicking the 'unsubscribe' button and this will be noted across all email lists. If you would like to be removed from one particular email list, but not another, please speak to our friendly team who will arrange it for you.

How to contact us:

If you would like more information, contact us at info@aeiou.org.au or alternatively, you can write to us at PO Box 8072, Wolloongabba, Qld 4102. You may also phone 07 3320 7500.

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